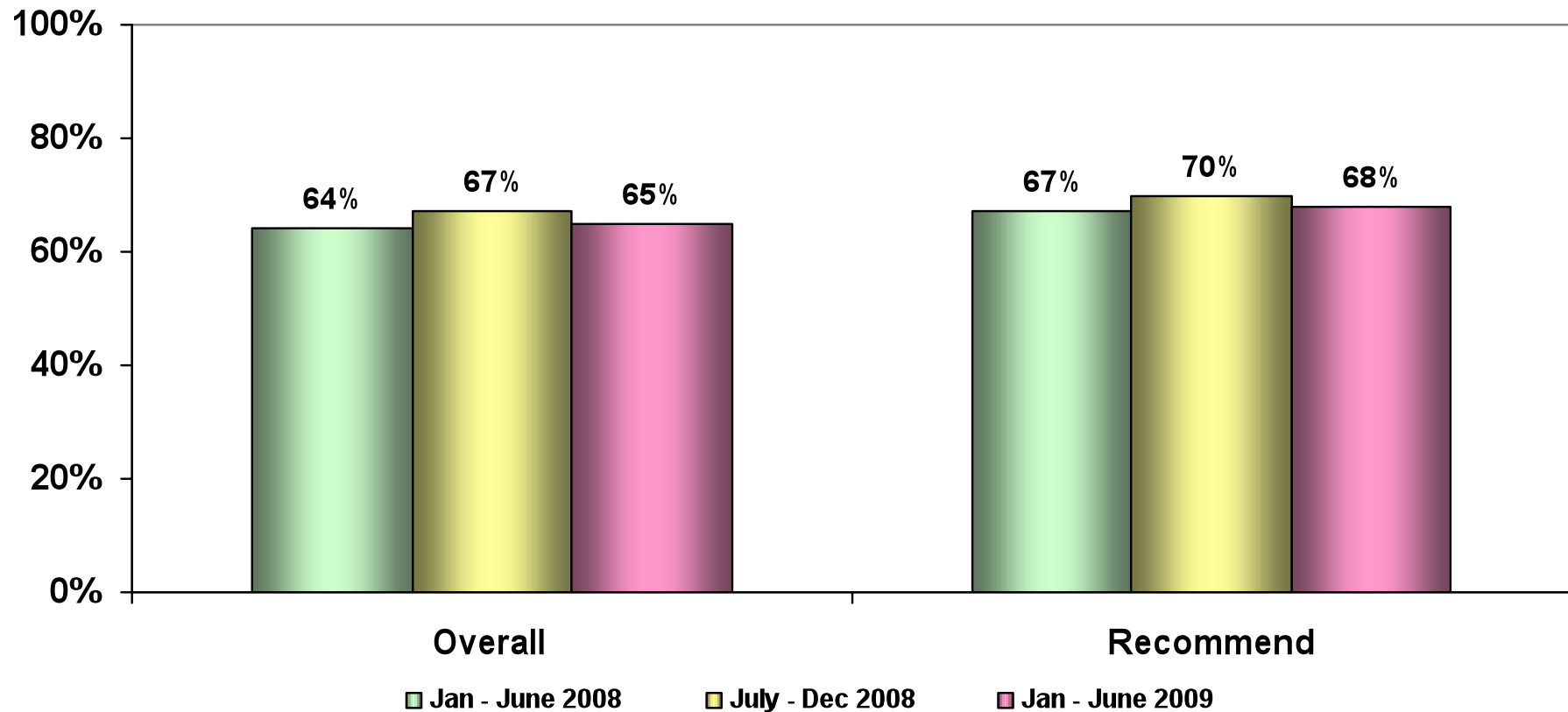


## Ochsner As A System

H.C.A.H.P.S. scores (Hospital Consumer Assessment of Healthcare Providers & System  
by Received Date



Source: [www.pressganey.com](http://www.pressganey.com)

### "Overall Rating of Hospital"

% of Patients that answered "9" or "10" Rating  
(0=Worst Hospital / 10=Best Hospital)

### "Likelihood of recommending this hospital to others"

% of Patients that answered "Always" or "Definitely Yes"