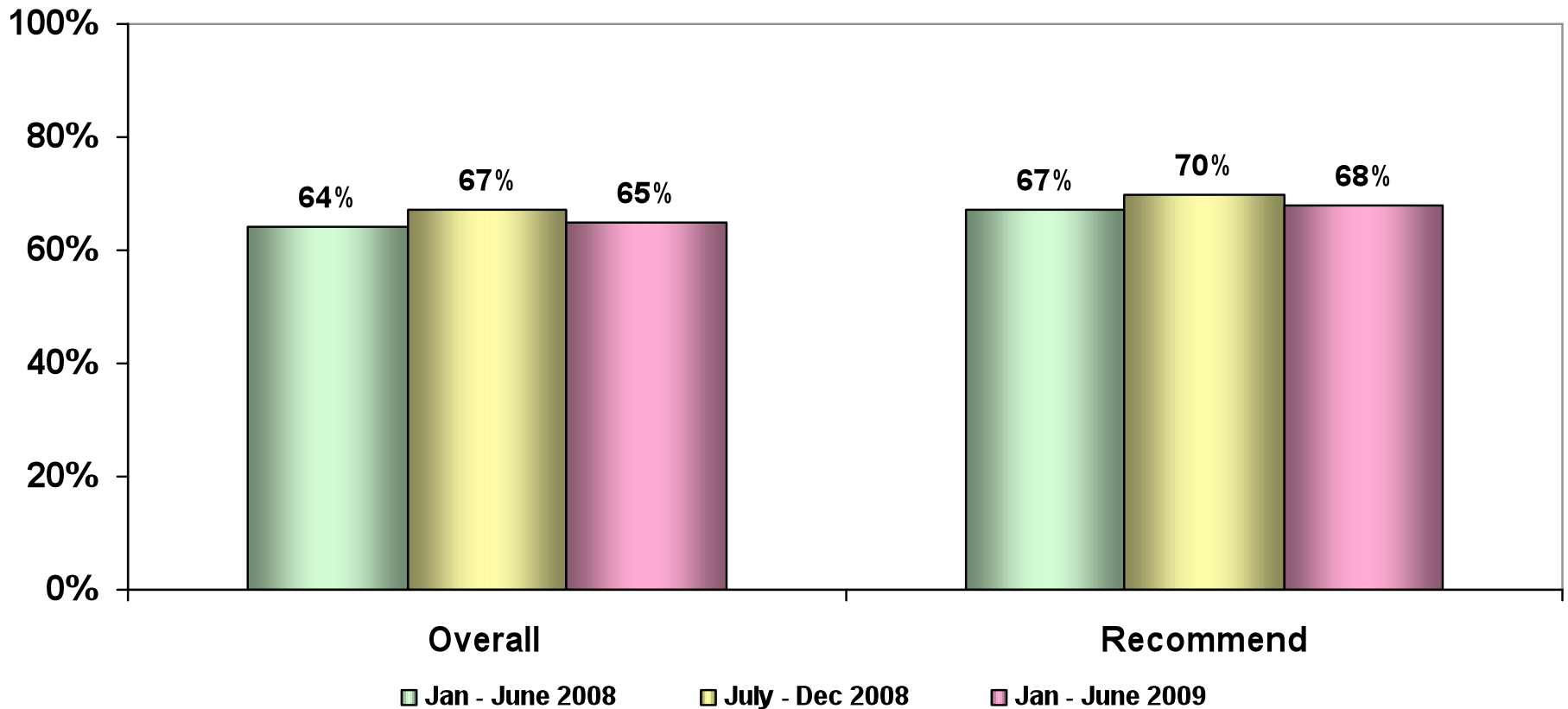


Ochsner As A System

H.C.A.H.P.S. scores (Hospital Consumer Assessment of Healthcare Providers & System
by Received Date



Source: www.pressganey.com

"Overall Rating of Hospital"

% of Patients that answered "9" or "10" Rating
(0=Worst Hospital / 10=Best Hospital)

"Likelihood of recommending this hospital to others"

% of Patients that answered "Always" or "Definitely Yes"