

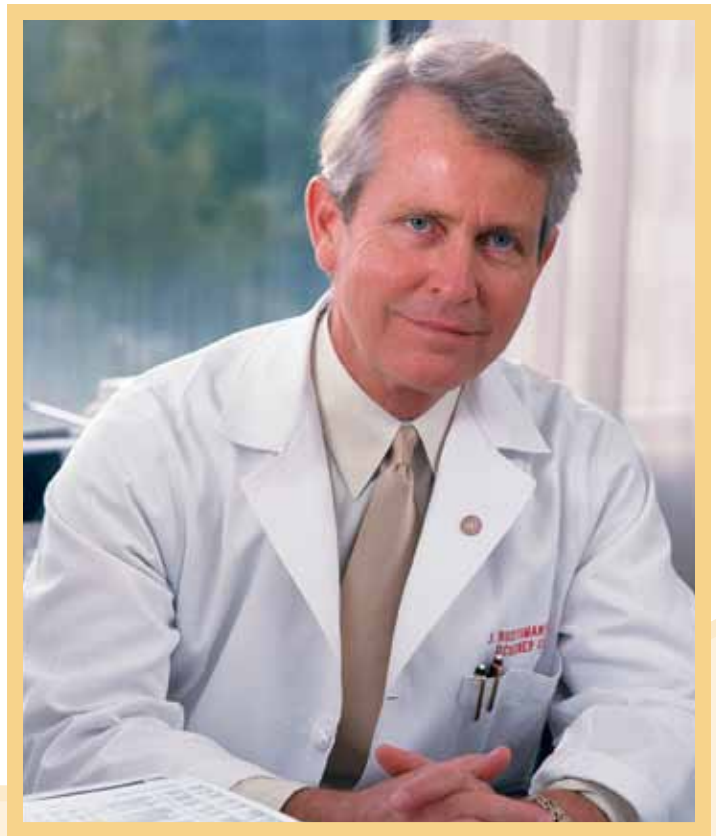
Ochsner International Health Services





Ochsner Health System in New Orleans began its long and illustrious journey towards medical innovation in 1942. Ochsner was created by five physicians and surgeons, including the internationally renowned surgeon and educator, Dr. Alton Ochsner. Since opening, the Ochsner name has become synonymous with advanced medical research, education and clinical care and is considered one of the top five medical institutions of its kind in the nation.

Patients come to Ochsner from throughout the United States and from around the world. They come to Ochsner to see some of the brightest minds in the field of medicine, a staff of over 600 physicians practicing in more than 80 medical specialties and sub-specialties, and to access the latest technological advances and cutting-edge research assembled in one of the most comprehensive medical facilities in North America. This tradition of medical excellence has, for more than 60 years, firmly established the Ochsner name alongside the other world-renowned multi-specialty clinics like Mayo, Cleveland, Lahey, Henry Ford and Lovelace. This dedication to leadership in healthcare reaps rewards for our patients. Ochsner is consistently ranked among the very best in patient satisfaction and quality of care surveys. Our patients are our focus and their well-being is our primary concern. To this end, Ochsner has developed a highly specialized, regionally integrated, delivery system that extends its approach to healthcare far beyond the main campus.



Healthcare with Peace of Mind At Ochsner, we strive to provide services tailored to the needs of each patient. We carefully assess our patients' health while helping to enhance their overall well-being awareness. This approach to healthcare through a better understanding of a patient's lifestyle profile enables us to offer options that can be used to maximize overall health.

A Tradition of International Health Service

For over 50 years, Ochsner has been a major referral center for patients from around the world and particularly from Central and South America. From prenatal to geriatric care, Ochsner offers healthcare for the entire family. The depth and breadth of our medical expertise literally covers every aspect of human illness and disorder

regardless of age or gender. This broad capability allows our patients to access an extensive continuum of care that is second to none in the world. Ochsner treats over 4,000 international visitors annually and, while many international patients are seen at Ochsner Medical Center in New Orleans, Ochsner physicians often travel to remote locations to provide specialized medical care where none exists.

Ochsner also has one of the nation's largest non-university academic programs for intern and residency training. The list of international physicians trained at Ochsner over the past 50 years is substantial. Ochsner Health System has been a bountiful resource and training ground for young doctors who come here to receive the training and experience that will eventually provide medical expertise to the residents of their homeland. Currently, twenty percent of the physicians training at Ochsner Medical Center in New Orleans are foreign-born.



Service, Convenience and World-Class Treatment

Ochsner's long history of international service has made this department particularly sensitive to the needs and desires of our international clientele. We are particularly aware of the unique ethnic and cultural needs of the international traveler and every effort is made to anticipate and meet these needs while providing exceptional attention to every detail. The Ochsner staff takes great pride in providing world-class service before, during and after each visit. This level of highly personalized service encourages an atmosphere where every effort is extended to create an environment of comfort and convenience. Personal services are offered seven-days-a-week with on-call capabilities available at any time for emergency situations. A patient coordinator is assigned to each patient to assist in all arrangements including air transportation, lodging, medical appointments and all appropriate tests that may be needed during the patient's stay. The patient coordinator will help with any and all special considerations that may be needed and can make arrangements should you wish to experience the flavor and excitement of New Orleans during your stay.



Personal Service

International Health Services at Ochsner provides assistance to our international patients that reaches beyond expert healthcare. The department is staffed by a full complement of service specialists to assist in your travel to and from our facility. We hope to make your stay with us as trouble free as possible.



Included in Ochsner's personal services are:

- Assistance with financial estimates and package pricing
- Coordination of all visa and passport requirements
- All travel arrangements to and from Ochsner Medical Center
- Hotel accommodations
- Medical appointments and test scheduling
- Arrangements and/or reservations to area attractions
- Financial coordination and banking needs
- Special nutritional needs
- Follow-up medical reports provided to patient or his/her physician

The Brent House Hotel

The Brent House Hotel opened in New Orleans, Louisiana in 1954 to offer lodging to the general public with an emphasis on serving the needs of Ochsner Health System's patients and their families. As the reputation of Ochsner has grown throughout the United States and Latin America, so have the services offered at the Brent House. We recognize the diverse needs of our guests, whether they be Ochsner patients and families, tour groups, conference attendees, or vacation travelers. Reflective of this, our staff is fluent in English, Spanish and German. The Brent House is located between New Orleans International Airport and the famous French Quarter and downtown areas. Attractions including the Louisiana Superdome, the famous Audubon Zoo, and City Park are minutes away.



Guest Rooms

Our 143 guest rooms surrounding the lovely, enclosed six-story atrium are beautifully appointed and comfortably furnished with queen or two double beds. We offer satellite TV with first run movies, covered parking, room service, complimentary coffee service, and a refrigerator in each room. We have special accommodations for guests with disabilities as well as large suites with parlors and dining areas. Our staff is bilingual and our concierge can assist our guests with any special arrangement they may need during their stay.



Amenities

Our enclosed six-story atrium, featuring fountains, tropical foliage, gazebos and comfortable furnishings is characteristic of both New Orleans and Latin American architecture, and is a tranquil place for guests and visitors to relax. Other amenities include:

- Bilingual staff
- Ochsner Gift Shop
- On-site health club
- Access to Elmwood Fitness Center
- Barber shop
- Beauty shop
- Heated outdoor swimming pool and whirlpool
- Tivoli Gardens Cafe
- Room service
- Adjacent to all services offered by Ochsner Health System

Services

Ochsner Cancer Institute

The Ochsner Cancer Institute provides the most advanced cancer care available while offering the compassionate support that enables patients to meet the challenge of living with cancer. Over 2,000 new cancer patients are seen each year by members of the Ochsner cancer team, and their diagnoses comprise virtually every known type of cancer. Ochsner patients are drawn from all over the Gulf South, the United States, and Central and South America. Cancer patients benefit from the strengths of Ochsner's dedicated multidisciplinary team of physicians, nurses, dietitians, social workers, lab technicians, financial teams and other support services. Ochsner provides extensive outpatient cancer services as well as the highest level of inpatient care.

Ochsner Multi-Organ Transplant Institute

Since its inception in 1984, the Ochsner Multi-Organ Transplant Institute has performed more than 2,700 life-saving heart, lung, liver, kidney and pancreas transplants making it the Gulf South's leading transplant center. We are the only Center of Excellence in the Gulf South region for liver, kidney and heart transplants. Innovation and dedication to excellence remain our hallmarks. We not only deliver excellent medical care to our transplant patients, but we also address the emotional, financial, and practical support issues so often faced by transplant patients and their families.

Ochsner Center for Digestive Disorders

Ochsner's Center for Digestive Disorders has been designated one of the best by U.S. News and World Report, five years in a row. It specializes in the diagnosis and treatment of esophageal disorders, peptic ulcer disease, diseases of the hepatobiliary system, medical management of pancreatic disease, liver and pancreas transplantation, and the evaluation and management of chronic liver disease. The center also maintains extensive clinical research programs in disorders of the esophagus, pancreas and liver.



Bariatric Surgery

The Surgical Weight Loss Program at Ochsner provides a multi-disciplinary team approach to the management of excessive obesity through assessment, intervention and patient education. Our physicians and clinical care coordinators help patients address and treat the causes of severe obesity. The program also provides long-term follow up and support for patients undergoing surgical solutions or remaining on medical therapy.

Ochsner Heart & Vascular Institute

The Ochsner Heart and Vascular Institute (OHVI) is a comprehensive cardiac and peripheral vascular care center representing a continuum of care unmatched in the Gulf Coast region. OHVI enjoys a national and international reputation for excellence in heart disease management. Through ongoing research initiatives, physician training programs and clinical trials, OHVI continues to set the standard for diagnosis and treatment of heart disease.

Services Include:

- Consultative Clinical Cardiology
- Non-Invasive Imaging
- Cardiac Rehabilitation and Wellness
- Heart Failure and Transplantation
- Interventional Cardiology
- Electrophysiology and Pacing
- Vascular Medicine



Lieselotte Tansey Breast Center

The Lieselotte Tansey Breast Center at Ochsner is the most comprehensive breast care program in the Gulf South. Our multidisciplinary team of dedicated radiologists, surgeons, oncologists and nurse specialists offers a wide variety of breast care services ranging from comprehensive diagnostic studies to postoperative manual lymphedema drainage, breast prosthesis fitting program, high-risk breast and ovarian cancer genetics clinic and support programs. In addition, we provide educational information and encourage patients to participate in their care and treatment plan. We are committed to providing exceptional patient care by providing rapidly accessible, high-quality breast care services and minimizing patient anxiety through an efficient, coordinated approach.



Ochsner for Children

Ochsner for Children offers a full range of services specializing in comprehensive care for the whole child – from preventive care such as immunizations to life-saving efforts such as heart and lung transplants. Our pediatric specialists have access to the same resources and research as their adult counterparts allowing us to give the most up-to-date care to pediatric patients. We pride ourselves on the caring relationships we establish with our patients and their families and our ability to help parents manage their children's health through prevention, education, and management of childhood diseases.

Department of Obstetrics and Gynecology

Ochsner's obstetricians and gynecologists use a team approach to women's healthcare to meet the unique and changing medical needs of women of all ages. Consulting frequently with other Ochsner specialists, we treat the spectrum of issues and problems that impact

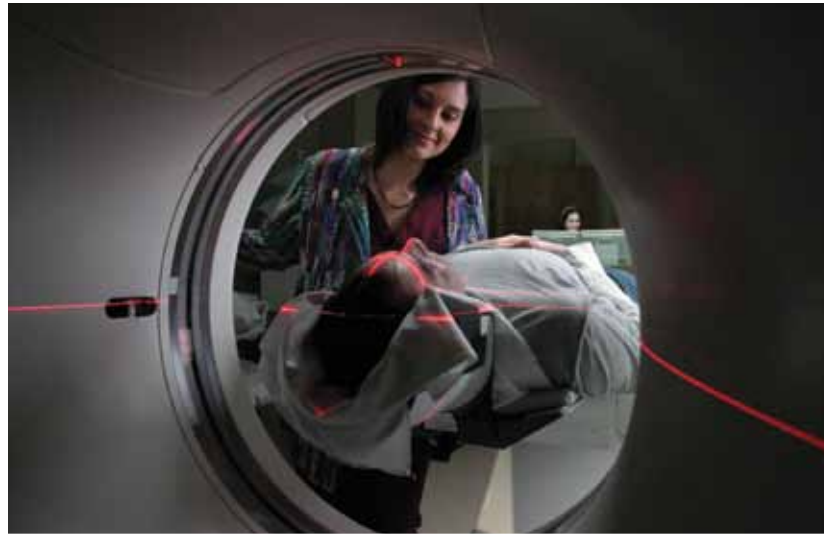
women – from pregnancies to infertility and gynecologic cancer to menopause. Our team also includes highly trained nurses, medical assistants, technicians, and support staff to offer every patient focused care.

Ochsner utilizes its robotic surgery system for hysterectomies, removal of fibroids, correction of vaginal prolapse, pelvic reconstructive surgery and reversal of tubal ligation. Young women with severe endometriosis are also candidates for this technology. In addition, older women are candidates for procedures to correct urinary leakage, incontinence, and bladder suspensions

Department of Radiology & Diagnostic Services

Ochsner's Department of Radiology offers a complete range of radiological services provided by nationally recognized, subspecialized radiologists. It is one of the leading radiologic academic centers in the world and is involved in cutting-edge research in a wide variety of areas including magnetic resonance imaging (MRI), cardiac imaging, digital radiography, digital mammography, electronic image distribution and ultrasound.

At the forefront of innovative diagnostic procedures designed to provide expert analysis of medical conditions and disorders, our radiologists provide services for all radiology needs including ultrasound, CT, breast imaging, MRI, nuclear medicine, PET scanning and interventional radiology using some of the most advanced technology available.



Department of Surgery

The Ochsner Department of Surgery boasts a national and international reputation for high-quality specialty care, medical research and education. We deliver a complete range of surgical services, including state-of-the-art therapies in the areas of transplantation, oncology, cardiothoracic surgery, vascular surgery, pediatric surgery, plastic surgery, laparoscopic surgery, breast surgery and general surgery.

In addition, surgeons at Ochsner benefit from the tremendous facilities and resources of the hospital, including world class anesthesiologists, state-of-the-art operating rooms and intensive care facilities, superb nursing staff, and supporting consultative medical staff in other departments.

Department of Urology

The Ochsner Department of Urology delivers the most comprehensive urologic care possible, emphasizing the needs of the individual patient in a compassionate setting. We are dedicated to providing state-of-the-art medical and surgical care in all aspects of urology including highly sophisticated technologies such as extracorporeal shock wave lithotripsy

and laser therapies. Contributions to the field of urology are made by our physicians through ongoing clinical research and training of future urologic specialists.

Ochsner is one of the first hospitals in the Gulf South to offer the robotic-assisted laparoscopic prostatectomy. The da Vinci robot, a major advance in minimally invasive surgery, allows the surgeon to make precise movements with amazing control and dexterity resulting in many benefits for the patient – smaller incisions, less blood loss, less postoperative pain, shorter hospital stays, and an earlier return to full activity.

Department of Internal Medicine

The Internal Medicine Department at Ochsner focuses on diagnosing and treating adults. Our physicians are specially trained to solve complex diagnostic problems and manage chronic illnesses. Other important aspects of care in Internal Medicine involve teaching our patients about wellness and disease prevention and coordinating and making referrals when other medical specialists are needed.

Department of Sports Medicine

The Ochsner Sports Medicine Program provides a coordinated, multidisciplinary approach to the evaluation, diagnosis, and treatment of sports- and fitness-related injuries, and provides preventive care through the promotion of wellness, fitness, performance enhancement, and education. Ochsner provides fellowship-trained Sports Medicine physicians and the latest in diagnostic imaging technology to aid in accurate diagnosis of these injuries.

Executive Health and Wellness Program

Ochsner's International Executive Health and Wellness Program offers a time-efficient and cost-effective health assessment for corporate executives. In just one day, participants will receive a complete medical examination and consultation to identify potential health problems and provide specific steps for developing and maintaining a healthy lifestyle.

Designed on an individual basis, assessments will vary slightly depending on age, gender, lifestyle and medical history and will generally include:

- Complete medical history and comprehensive physical examination
- Comprehensive panel of laboratory tests
- Urinalysis
- Resting electrocardiogram (EKG)
- Treadmill stress test
- Colonoscopy
- Chest X-Ray
- Pap smear
- Mammogram
- Bone mineral density testing

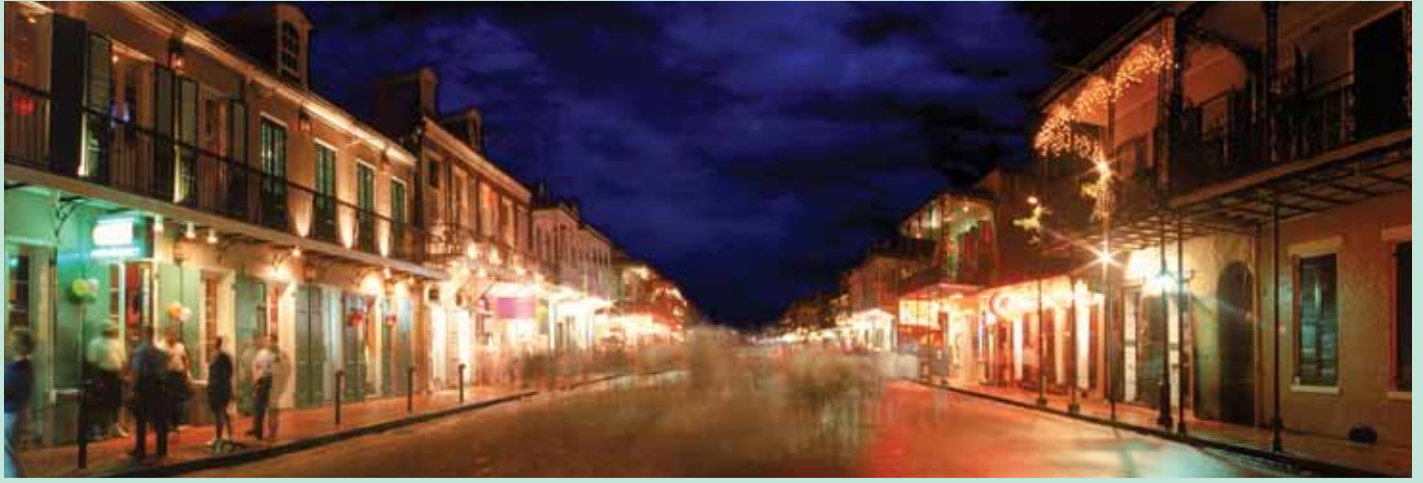
In addition to the initial screening, other services are available on an optional basis at the request of the patient.

Second Opinions

The diagnosis of a severe condition or illness with limited treatment options can be very frightening. At Ochsner, close collaboration between clinicians and scientists brings medical discoveries from the laboratory to the bedside. Getting a second opinion allows you not only to confirm the diagnosis, but also to get a different perspective on your treatment options.

If you have any doubts about the diagnosis, are not happy with the advice or treatment offered, or have questions or concerns regarding the treatment you're receiving, it is always wise to seek a second opinion. A second opinion will ensure you are fully informed and able to make important decisions regarding your medical care.





New Orleans, the Paris of the Americas

In its long and colorful history, New Orleans has been host to many cultures and many nationalities. The flags of France, Spain, the Confederate States of America and the United States have all flown over the city and helped form its identity. New Orleans lies about 107 miles from the Gulf of Mexico on a crescent shaped bend in the Mississippi River. The French explorer La Salle first claimed the region in 1682 and named it for King Louis XIV. In 1718, the French brothers Iberville and Bienville founded the city naming it Nouvelle Orleans, after the Duke of Orleans. Since its inception, New Orleans has been a major seaport for the southern United States. New Orleans is filled with the flavor of an old European capital. The French Quarter,

with its quiet courtyards, lacy cast iron balconies and narrow streets, draws millions of visitors each year. In contrast to the very urban qualities of the French Quarter, St. Charles Avenue is banked by the palatial and stately town homes of the millionaire plantation owners of the Old South. The Creole cottages, usually two rooms wide and two or more rooms deep, dot the neighborhoods of New Orleans and speak to the Caribbean influence in the city. New Orleanians are fiercely protective of all that is old about the city. The Uptown area is the city's largest historic district, with almost 11,000 buildings, 82 percent of which were built before 1935.





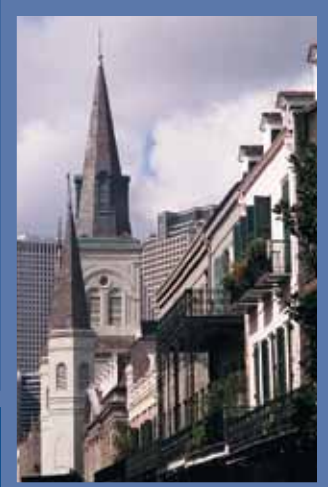
Food, Glorious Food

Food is so much a part of the New Orleans culture that almost every conversation begins or ends with the casual mention of a new restaurant or new menu item at an old favorite place. Good food, whether presented in an elegant old line establishment or in one of the new more experimental eateries, is an art form in New Orleans. The influences of African, Italian, French, Irish, Sicilian, Creole and Caribbean cuisine all meld into what has become the flavor of New Orleans. Because of its close proximity to the Gulf of Mexico, New Orleans is a seafood paradise. In fact, any food that anyone could ever want at anytime is available somewhere in New Orleans.



Attractions

The French Quarter Also known as the Vieux Carre, this historic area of old New Orleans is on the banks of the Mississippi River and home to excellent restaurants, unique shopping, plush hotels, antique shops and more atmosphere than you will find anywhere else. One of the most famous landmarks in the world, Bourbon Street, is located in the heart of the busy French Quarter. For centuries it has been a welcome stop for many a world traveler and continues to be home to a never ending party. And while the French Quarter is a fascinating place to simply sit and stare, learning a bit about its history, quirks and secrets make it that much more interesting. Some of the many guided tours available in the French Quarter include: walking tours, carriage tours, riverboat tours, ghost tours and music tours.



Audubon Zoo 6500 Magazine St. Open Tuesday–Sunday, 10-5. Closed Monday. Fee for admission. 800-774-7394.

French Market and Farmers' Market Historic six-block marketplace on the banks of the Mississippi River includes stalls for trading, flea markets and food vendors. Decatur St. at Ursuline.

Café Du Monde Hot beignets with clouds of powdered sugar and café au lait are a breakfast or late night must. Open 24 hours. Decatur St. at St. Ann.

City Park A 1300-acre park running from the Mid-City area to the shore of Lake Pontchartrain. Year-round fun at City Park includes the New Orleans Museum of Art, New Orleans Botanical Garden, Storyland Fairy Tale Theme Park, golf range, tennis courts and more. In addition, park goers can picnic under the ancient oaks in City Park's picnic areas.

New Orleans Botanical Garden Offering over 12 acres of natural beauty, the botanical garden features a large collection of plants arranged to appeal to garden enthusiasts and casual observers alike. The grounds feature the Conservatory of the Two Sisters, the Historic New Orleans Train Garden, and collections of roses, aquatics, succulents, shrubs, perennials, and annuals. Originally known as the City Park Rose Garden, the garden opened in 1936 as New Orleans' first public classical garden. It is one of the few remaining examples of public garden design from the WPA and Art Deco Period.

New Orleans Museum of Art The museum has over 40,000 pieces of art, including paintings by Degas, Monet and Matisse, a suit of Samurai armor, a collection of Faberge' eggs, and a sculpture garden. Wednesday–Sunday, 10-5. Fee for admission. 504-658-4100.



Jazz New Orleans is famous for its innovative music which provides a strong Blues and Jazz influence along Bourbon Street. Pete Fountain, Al Hirt, Irma Thomas, The Neville Brothers and Harry Connick, Jr are all products of New Orleans. Louis Armstrong was such an important influence on the city's musical heritage that both the international airport and a French Quarter park are named in his honor.

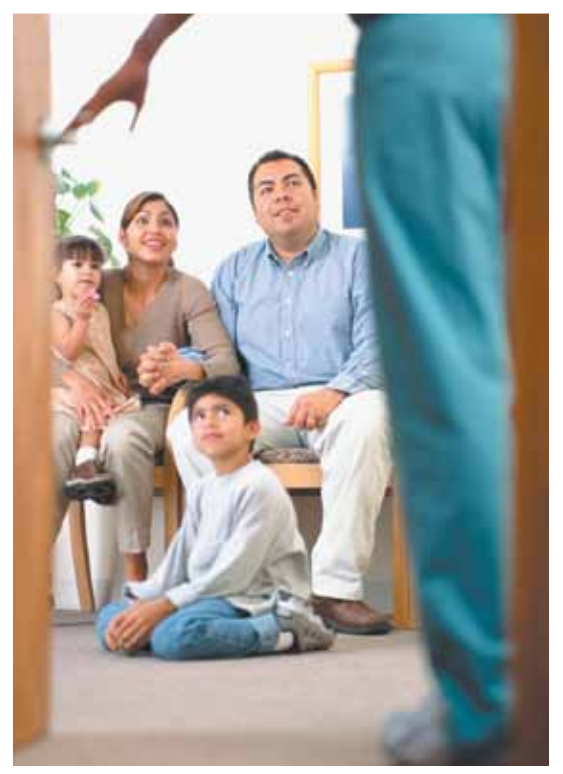
Aquarium of the Americas One of the most modern in the world, the aquarium includes water exhibits of the Caribbean, the Amazon rain forest, Mississippi River and Gulf of Mexico. Located on Canal Street at the Mississippi River. Fee for admission. Open Tuesday–Sunday, 10–5. Closed Monday.

Entergy IMAX Theater One of only six IMAX theaters in the world with 3-D and high-definition capability and six-channel speakers, the theater is located on Canal St. next to the Aquarium. Fee for admission. Open Tuesday–Sunday, 10-5. Closed Monday. Showtimes vary. 800-774-7394.

National World War II Museum The four-story, 70,000-square-foot building, has actual landing craft, equipment and warplanes from WWII. The Pacific Invasion Wing opened Dec. 7, 2001. 945 Magazine St. Open Tuesday–Sunday, 9-5. Closed Monday. Fee for admission, free for children under 5 and uniformed military.

We Handle All the Details

At Ochsner, we understand the needs of our international patients. We appreciate the fact that you have chosen Ochsner from among the best medical centers in the world. Our pledge is to provide exceptional service from a medical staff that will take all the time necessary to discuss your medical history and your lifestyle choices with an eye on enhancing your overall well-being. The International Health Services Department can assist in making all the arrangements necessary for a trouble-free visit.



The Ochsner Clinic Foundation will set the standard for healthcare delivery by providing our patients the best physicians and employees; focusing on the best clinical practices and use of the most advanced technology; while providing a warm and inviting atmosphere conducive to the well-being of our patients. Our commitment to patient care, education, and research will enable us to serve our patients and communities today and in the future.

For more information about **Ochsner International Health Services**, please call **001-504-842-3719** or visit our website at **www.ochsner.org/international**.

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